

## **Wood Specialists Inc. Warranty**

### **Five- Year Limited Cabinetry Warranty:**

Cabinets manufactured by Wood Specialists Inc. are warranted to be free from defects in material and workmanship under normal use to the original consumer purchaser for a period of Five Years from the date of purchase. This warranty is not transferable to subsequent owners. Unfinished product is not covered under this warranty. This warranty is not valid unless cabinets & products are paid in full.

Wood Specialists Inc. cabinet doors are mostly solid wood. These doors will perform well in a variety of conditions if properly stored, handled and installed. All wood products are designed and intended for controlled interior application only. Any solid wood products will respond adversely to extreme conditions, especially extremely low or high humidity conditions. Door panel joints are especially subject to movement under these extreme conditions. Finish reveals that may develop in door panel joints due to these conditions are characteristics of wood products and *are not* subject to replacement under this warranty. Wood characteristics naturally occurring such as variations in color, grain, mineral streaks and knots are not considered defects. Color variations in cabinets are a natural occurrence due to species, age, character of cabinets and exposure to UV light and sunlight. For these reasons, new and/or replacement cabinets may not match display samples and/or existing cabinets. Painted face frames may eventually have visible joint separation around the joint area and cabinet colors may darken or lighten over time. Such variations and changes are not considered defects. Warpage or twisting of 3/16 of an inch or less shall be considered as acceptable and not a defect. Any door having a width of 24 inches or height of 60 inches or more is expressly excluded from this warranty.

### **Lifetime Limited Warranty on Drawer Slides and Hardware:**

All drawer slides and hinges are warranted by the manufacturer to be free from defects in material and workmanship for as long as the original consumer purchaser owns the home where installed. These warranties are not transferable to subsequent owners.

Wood Specialists Inc. warranties apply only to product used in a single family, non-rental, non-commercial residence. This warranty does not cover damage from misuse, abuse, neglect, moisture or heat related damages, or normal wear and tear.

In the event of defects in material, workmanship and the failure of products supplied by Wood Specialists Inc. that exist during this warranty period, Wood Specialists Inc. will elect at its discretion to either repair, replace or make appropriate adjustments free of charge for the defective material or component, excluding labor costs. This warranty only covers parts and materials supplied by Wood Specialists Inc. It does not cover costs for removal of counter tops, plumbing fixtures, appliances or related materials or labor costs. Natural and environmental factors will affect cabinet products over time; therefore, Wood Specialists Inc. cannot be held responsible for replacement product that may not exactly match installed product.

Wood Specialists Inc. periodically updates and makes changes to its product line and specifications. If a warranty claim is filed against obsolete or changed products, Wood Specialists Inc. will repair or replace the part(s) under warranty with a new part of the same style or with a similar style currently offered. Wood Specialists Inc. cannot be held responsible for replacement product that may not exactly match installed product.

OTHER THAN AS STATED HEREIN, ANY EXPRESS OR IMPLIED WARRANTIES, INCLUDING THOSE OF MERCHANT ABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE EXPRESSLY DISCLAIMED. WOOD SPECIALISTS INC. DISCLAIMS ANY LIABILITY FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES.

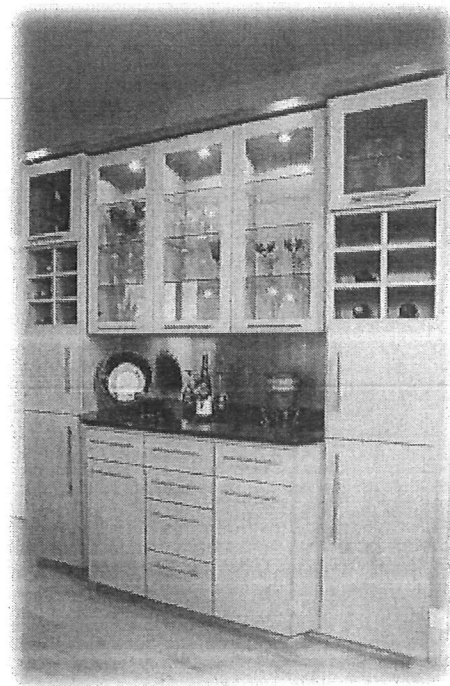
Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so these limitations and exclusions may not apply to you. This warranty gives you specific legal rights. You may also have other rights which vary from state to state.

To submit a warranty claim, the original purchaser must contact Wood Specialists Inc. with appropriate information such as contractor, year of installation and house address.

Wood Specialists Inc. warrants the material identified on the cover of this warranty to be designed and engineered in accordance with the standards advocated and set forth by customary industry practices.

## Basic Care Tips

- Wipe up spills, splatters and water spots as they occur, keep the cabinets dry.
- Clean as need with a soft, lint free cloth. Use a mild detergent or soap and warm water.
- Dry surfaces immediately with a soft cloth
- Avoid using a dishcloth or sponge, because it could contain remnants of grease or detergents.
- Do not use products with bleach, ammonia or abrasive additives.
- Never use scouring pads, steel wool or powdered cleaners.
- Do not allow oven cleaners to come in contact with wood finishes.
- Avoid placing small kitchen appliances where heat is directed onto cabinet surfaces.
- Avoid draping damp clothes or dishtowels over cabinet doors, because excessive moisture can cause permanent damage.



According to the American Hardwood Council, confusion is fueled by the myth that wood is "alive" and needs to breathe. On the contrary, according to the council's information center, wood doesn't need to be "moisturized" with oily cleaners and polishes. If wood dries and cracks, it's due to changes in humidity, not for lack of oil.

## *Cabinet Care and Cleaning Tips*

### Proper Care

Cabinets should be dusted or vacuumed periodically depending on the amount of particulate matter that may have accumulated. Always dust with a polish-moistened or damp cloth, as dry dusting may scratch the surface. It is a good practice to follow the grain of wood when dusting, wiping across the grain could cause scratches to appear if the dust contains grit. Residues such as smoke, cooking vapors or body oils can be cleaned with a damp cloth with a small amount of furniture cleaner. Remember to use a clean soft cloth.



### Cleaning of Sher-Wood and Ultra-Cure UV Finishes

There are three basic types of furniture care products: Silicones, Waxes and Polishes.

Silicone cleaners offer a high degree of shine, the silicone seeps into even the highest quality finishes creating a barrier that will not accept stain or finish. This makes it virtually impossible to re-finish or touch up when it may be required.

All Sher-Wood catalyzed finishes are durable and hard enough that in most cases they do not require any wax. Waxes should actually be avoided because their regular use may result in build-up wax film on the surface. This build-up could actually attract dirt, smoke and other pollutants in the air, resulting in smudges and streaks. Many waxes contain grit that may permanently damage the surface if used improperly.

Polishes would be the best choice for use. They contain detergents to clean the dirt, emulsifiers give it body to clean and last longer and mineral oils is left behind as a barrier for dirt and moisture while leaving no wax or silicone residue.

When good maintenance procedures are followed the Sher-Wood finishes selected will beautify and protect for years to come.